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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

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10.4	FEB	Û	3	2010	

COMPANY NAME	DialTone & I	More. Inc.		
QUARTER / YEAR	10 thru	12 /	2009	
Month: Number of Customer Access Lines	October	November	December	
Trouble Reports / Access Line (%)		0	0	
Customer Out of Service Clearing Times (%) New Installs Completed w/in 5 Days (%)				
Commitments Fulfilled (%)				
Comments / Explanations:				
Person Making Report / Contact Information:	Janette Account Manag	Dansby er		